Ticketing systems

<http://www.spiceworks.com/free-help-desk-software/>

<http://blog.capterra.com/the-7-best-free-help-desk-software-tools/>

https://www.bestpractical.com/rt-and-rtir

http://www.osticket.com/features

Groupchat( use this one)

<https://support.discordapp.com/hc/en-us/articles/204849977-How-do-I-create-a-server->

<https://support.discordapp.com/hc/en-us/articles/205369668-How-do-I-set-up-an-announcements-channel->

* Use access to create a database that allows information to be collected from each event.